

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Mingte Chen; Anil K. Annadata; Kuang Huang		
Assignee:	Siebel Systems, Inc.		
Title:	User Interface For Multi-Channel Communication		
Application No.:	09/823,531	Filed:	March 31, 2001
Examiner:	Li B. Zhen	Group Art Unit:	2194
Docket No.:	SBL0004US	Confirmation No.:	7476

Austin, Texas
Dated July 12, 2010

MAIL STOP RCE
COMMISSIONER FOR PATENTS
P. O. BOX 1450
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AMENDMENT & REMARKS ACCOMPANYING
REQUEST FOR CONTINUED EXAMINATION

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are being submitted in response to the Office Action dated January 12, 2010, having a shortened statutory period expiring on April 12, 2010. Accompanying this response is a petition under 37 C.F.R. § 1.136 for a three-month extension of time, setting a new time for response to July 12, 2010. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification or Drawings are presented in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on **page 2** of this paper.

Remarks begin on **page 33** of this paper.